

# Library Update - 3/17/2020

New Canaan Library takes the health and safety of our community and staff very seriously. The Library is closed until further notice to facilitate social distancing to slow the spread of COVID-19. Thank you for your patience as we work through this together as a community. As this situation has evolved, we are taking further action as recommended by health officials.

## **What do we do about our current checkouts?**

The Library has extended the due dates on all items currently checked out until April 30. No one will accrue late fines during this time.

Please keep your Library materials at home; do not return them to the Library until we reopen. Our book drop will be locked and secured.

## **Can we borrow new items while you are closed?**

Our [Digital Library](#) is always open, and has a phenomenal selection of children's and adult ebooks, movies, music, audiobooks, and more! Log in with your New Canaan Library card to access these excellent resources.

We have tried to keep our holds takeout service for as long as possible, but current health recommendations require us to cease at this time. Today, 3/17, will be the last day to place holds on Library items. Place your holds through our [catalog](#), and when you receive an email, you may pick up your items in our temporary location between the sliding glass doors (by the parking lot entrance). Please limit your requests to 10 items. These items will already be checked out to your library card, so you will be able to enter the vestibule and take your items immediately.

If you receive an email, you may pick up your hold between 9am-5pm through Friday 3/20. Please take care to limit your interactions in this space, and please remain at home if you are unwell.

We have suspended all inter-library loans and book donations immediately.

## **I don't have a Library Card! Can I get one so I can access the Digital Library?**

Yes! [Email us](#) with the following information and we will create a card for you!

- a copy of photo identification and proof of New Canaan residency, such as driver's license, passport, or photo ID with an official document (such as a utility bill)
- Phone number
- Email address

- If card is for a minor (under 18 years old) please include parent/guardian information and library card number. Photo IDs are not required for minors.

### **How can I contact you?**

While there will be no staff in our building, you may always email us at the below addresses. If you need to call, please leave a message at the below numbers, and one of our staff will get back to you:

For the Information desk/Adult Services, [email](#) or call 203.594.5003

For the Children's Room, [email](#) or call 203.594.5002

For Circulation, [email](#) or 203.594.5057

### **When will you reopen?**

We do not yet know, but we will follow the school's schedule, and will continue to work with the Health Department to ensure best practices. As this situation evolves, our services may change as well. We will continue to keep in touch with email updates, so please be sure to join our [email list](#) , and check our [website](#) for current information.

We look forward to seeing you in the near future! Be safe!